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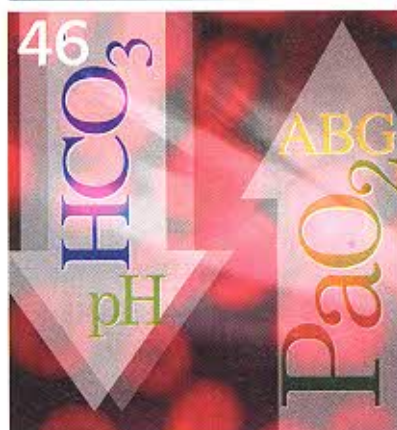
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Reaching for cultural competence

By Linda S. Smith, DSN, MS, RN, CLNC
Besides lessening the impact of healthcare disparities, culturally competent care improves outcomes, care quality, and patient satisfaction. This article brings you up to date on current guidelines, regulations, and practice standards for providing culturally appropriate care to all your patients.

CE CONNECTION



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Using ABGs to optimize mechanical ventilation

By Jin Xiong Lian, BSN, RN, CNS
For patients on mechanical ventilation, arterial blood gas (ABG) values speak volumes about oxygenation, acid-base balance, pulmonary function, and metabolic status. Translate ABG values into clinical benefits by reviewing this detailed analysis, then test your knowledge with three case studies.

For immediate CE test processing, see our website at <http://www.nursingcenter.com/ce/nursing>.

24 Put a stop to bullying new nurses

By Laura R. Plateau-Lux, BSN, RN, and Tammy Gravel, MSN, RN
Also called horizontal violence, bullying involves psychological and social harassment perpetrated by nurses against other nurses. First identified over two decades ago, this troubling phenomenon persists today. Be part of the solution by taking the practical steps outlined in this article.



43 How is patient education linked to patient satisfaction?

By Andrea Murdock, MSN, RN, and Barbara Griffin, MSN, RN
Patients who are well informed about their condition and treatment are more likely to trust the healthcare system and be satisfied with their care. Use these patient education tools and techniques to improve patient satisfaction and increase hospital reimbursements.

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Teach your patients how to recognize and cope with stress, then give them this handout to take home.

41 SHARING A gift from the heart

By Ellen Zimmerman, MSN, RN
A nursing instructor's recurring gesture of support makes all the difference to a student facing emotional challenges.



57 Dimensional analysis: Calculate dosages the easy way

By Kristine L. Cookson, MSN, RN
Learn the dimensional analysis method presented here for a logical format that can be used for any drug dosage calculation. By enhancing conceptual understanding, it improves accuracy and helps prevent medication errors.

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at www.Nursing2013.com
Anatomy of an
evidence-based policy

By Susan Blankenship, MS, BSN, RN, PCCN;
Amy Lucas, BSN, RN, CCRN; and
Sandy Sayre, MSN, RN, APRN, CVN

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