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Responding to an **active shooter**

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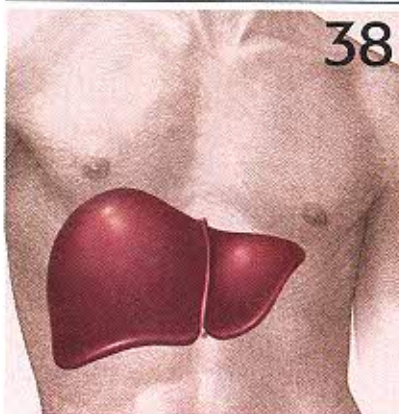
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Bridging communication gaps with the deaf

By Gregory K. Shuler, BSN, RN-BC; Lisa A. Mistler, MD, MS; Kathleen Torrey, RN-BC; and Rayne Depukat, NH, NIC
Are you up-to-date on laws and evidence-based interventions that can help nurses communicate with patients who are deaf or hard of hearing? Sidestep a host of risks caused by poor communication and improve care by gaining a deeper understanding of the best practices presented here.

CE CONNECTION



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Hepatitis goes viral

By Helene Harris, MSN, RN, and Ann Crawford, PhD, RN, CNS, CEN
Update your knowledge about five types of viral hepatitis, including how diagnosis, treatment, and nursing care differ depending on the causative pathogen. Reading this article will help prepare you to minimize the risk of serious complications and educate patients about self care.

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All I want is a banana

By Samantha Cunha, BS, RN, CMSRN, PCCN
Fulfilling a special patient's simple request brought joy to him—and to the nurse who made it happen.

34 Responding to an active shooter and other threats of violence

By Sandra Kenney Weeks, MSN, RN, CRRN, NEA-BC; Bridget Tillman Barron, BSN, RN-BC; Marilyn Roy Horne, CEH, MESH; Gayle Perdue Sams, MSN, RN, CCRN, CEN, CNML; April Bennett Monnich, RN-BC, CMSRN; and L. Denise Alverson, RN
Do you know how to keep yourself and your colleagues safe in the face of a shooting or other violent act? Learn from one hospital's plans to respond to a dangerous situation.

45 PROFESSIONAL GROWTH Making a case for nurse empowerment

By Daniel Linnen, MS, BSN, RN, CCRN, and Adam Rowley, BSN, RN
Use recent research and evidence outlined here to implement strategies supporting shared governance, open communication, and supportive and empathetic team relationships.



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By Mary C. Knowlton, DNP, RN, APN-BC, CNE
After reviewing the physiology of fever, discover a simple nursing intervention to manage shivering and maintain patients' physiologic reserves for healing and recovery.

52 Urinary incontinence in adults

By Donna Seemons, PhD, FNP-BC, CNS, CWOCN
Many women and men fail to disclose this distressing and disabling disorder to healthcare professionals. Be prepared to assess your patient, ask the right questions, and perform interventions to improve your patient's quality of life.



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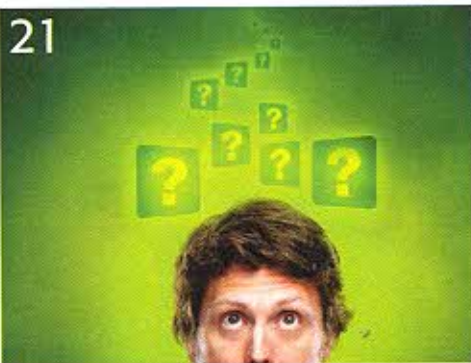
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